



**Indian Council of World Affairs  
Sapru House Library**

Barakhambha Road  
New Delhi 110001  
Ph: 011-23359159



**11<sup>th</sup> November 2025**

The Managing Director  
M/s SIS Certification  
Unit Number 514, 5<sup>th</sup> Floor  
Sector-48, Vipul Business Park  
Hohna Road Gurgaon  
Haryana, 122018

**Subject: Appreciation for Professional Support in ISO 9001:2015 Certification**

Dear Sir,

The Indian Council of World Affairs expresses its sincere appreciation to M/s SIS Certification for the professional support and dedicated service extended during the process of ISO 9001:2015 Certification for the Sapru House Library.

Your team's commitment, efficiency, and adherence to high standards of quality were instrumental in ensuring the successful completion of the certification process. The Council acknowledges your organization's constructive guidance and timely assistance throughout this initiative.

We look forward to continued collaboration with M/s SIS Certification in upholding and further strengthening our institutional standards of excellence.

With warm regards,

Yours sincerely,

**Dr Narender Kumar**  
**Consultant (Library and Publications)**

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Indian Council of World Affairs